

## GCAB Alert Messaging System – Support

***You may re-register for alerts on our web site as often as you wish. You can use it as a testing mechanism. Every time you re-register, your old registration is automatically disabled so no worries about getting multiple alert messages when the alert system is broadcasting.***

The GCAB Alert Messaging System uses a service known as Email-to-SMS which is supported by most major wireless carriers. With extremely few exceptions, if your phone did not receive your registration's test text message then it is a 'service' or 'device' issue. Here is a guideline to hopefully resolve the issue.

### **Test Email-to-SMS service**

Send your phone a simple short message from an email program. The address you will send to depends upon your carrier. Here are the supported carriers:

Alltel	YOURCELLNUMBER@sms.alltelwireless.com
AT&T	YOURCELLNUMBER@txt.att.net
Bell Mobility	YOURCELLNUMBER@txt.bellmobility.ca
Boost Mobile	YOURCELLNUMBER@myboostmobile.com
Cellular One	YOURCELLNUMBER@mobile.celloneusa.com
CenturyTel	YOURCELLNUMBER@messaging.centurytel.net
Cingular (Now AT&T)	YOURCELLNUMBER@txt.att.net
Comcast	YOURCELLNUMBER@comcastpcs.textmsg.com
Consumer Cellular	YOURCELLNUMBER@cingularme.com
MCI	YOURCELLNUMBER@pagemci.com
Metro PCS	YOURCELLNUMBER@mymetropcs.com
Midwest Wireless	YOURCELLNUMBER@clearlydigital.com
Nextel	YOURCELLNUMBER@messaging.nextel.com
PCS One	YOURCELLNUMBER@pcsone.net
Qwest	YOURCELLNUMBER@qwestmp.com
Republic Wireless	YOURCELLNUMBER@text.republicwireless.com
Sprint	YOURCELLNUMBER@messaging.sprintpcs.com
T-Mobile	YOURCELLNUMBER@tmomail.net
Tracfone	YOURCELLNUMBER@mmst5.tracfone.com
Unicel	YOURCELLNUMBER@utext.com
US Cellular	YOURCELLNUMBER@email.uscc.net
Verizon	YOURCELLNUMBER@vtext.com

Example: 2161234567@txt.att.net

If you receive the email as a text message on your phone then your service is active.

**Gmail Note:** Gmail is more than an email service, it is essentially a platform of its own. You might receive Gmail-to-SMS messages and still not receive Email-to-SMS messages. Therefore, it is not conclusive to test from Gmail accounts.

If you cannot receive any Email-to-SMS messages then contact your carrier and find out what is blocking the messages. It is either a service or device issue.